# Our IVF Guarantee

At Coastal IVF, we believe in providing precise and personal care. We are confident in the expertise of our team and the success of our programs - which is why we offer an **IVF Guarantee** unlike anywhere else.

If your **first IVF cycle** does not result in a **clinical pregnancy** (a live intrauterine pregnancy confirmed on ultrasound at ~7 weeks), you will be eligible for a **second IVF cycle with a greatly reduced cycle management fee** (maximum gap of $500).

This allows us to continue your care with minimal additional cost and ensures your treatment plan can be optimised for the best possible outcome.

## Eligibility

The guarantee applies if:

- You have completed the **recommended tests and treatments** by your clinician before and during IVF.
- You have completed your **first, full-fee IVF cycle** at Coastal IVF and you did not achieve a clinical pregnancy.

## Exclusions

The guarantee does not apply if:

- **Preimplantation Genetic Testing (PGT)** is performed in your cycle.
- No embryo transfer occurs due to personal choice or reasons unrelated to your IVF treatment (e.g. illness, travel, or social reasons).

## Costs Not Covered

The following fees remain outside of the guarantee:

- **Cycle establishment fee.**
- Services not directly provided by Coastal IVF.
- Anaesthetic or theatre costs.
- Surgical sperm retrieval (e.g. TESA, PESA) or additional adjuvant procedures.

## Other Important Details

- **Subsequent treatment cycle:** The guarantee applies to **one additional treatment cycle only**, which must commence **within six months** of your initial cycle's start date. This may be either a frozen embryo transfer (if embryos remain in storage) or a new IVF cycle, depending on your clinician's advice.
- **Medicare Safety Net:** If your guarantee cycle extends into a new calendar year, small additional costs may apply due to changes in Medicare rebates.
- **Transparency:** Out-of-pocket costs (patient GAP) reflect the difference between total fees and applicable Medicare rebates.

**In summary, if your first IVF cycle doesn't result in a clinical pregnancy, we'll provide your next cycle at a significantly reduced cost - helping you continue treatment with confidence and continuity of care.**

## You won't find this anywhere else!